



Assignment of Care

Why Assignment of Care?

- facilitates the right care at the right time by the most appropriate provider
- enables and supports all care providers to function at their highest scope of practice or job description for a greater percentage of time

What is Assignment of Care?

Assignment of Care is a discussion involving shared decision-making and negotiation of who is most appropriate to provide various child and family care activities.

Assignment of Care Process

Who

All members of the Care Team participate in Assignment of Care.

When

Assignment of Care requires continual monitoring, flexibility and adaptability to facilitate the right care at the right time by the most appropriate provider. This may include referral or discussions regarding re-assignment to another provider.

CONT. →

CHILD & FAMILY EXPERIENCE	PROVIDER EXPERIENCE	OPERATIONAL LEADERSHIP
I am confident that my team has the right skills to meet my needs.	I am clear and competent in the activities I need to do to address the child and family's needs.	I'm confident my staff are enabled to perform at their full capacity.





A facilitator leads the of Assignment of Care conversation with the Care Team, initially and regularly as needed throughout service delivery (see Collaborative Care Leadership Primer).

Where

Assignment of Care occurs in any setting where healthcare providers are determining who is best suited to meet particular child and family care needs.

How

Each individual Care Team member is responsible to articulate their experience, skill level and scope of practice. All providers are accountable for their own individual practice, level of competence and for seeking additional information and, or guidance when child and family care requirements are beyond their current skill level.

Assignment of Care facilitators are responsible to:

- facilitate the discussion and negotiation of care activities with Care Team members to best meet child and family care needs
- monitor and make adjustments to ensure safe delivery of child and family care
- ask each Care Team member if they are comfortable with their workload.

**ADDITIONAL TIPS –
ASSIGNMENT OF CLIENT CARE***

1. Assess client needs: What are the child and family’s care needs? How complex are the care requirements?

- predictability of outcomes
- complexity of care
- risks of negative outcomes in response to care

2. Assess the practice environment: What does the practice environment provide you as support?

- care delivery model
- supports for clinician, resources, policies, procedures, protocols to guide decision-making
- informal support system

3. Assess the healthcare providers: Match the care required to the appropriate healthcare provider.

- competencies
- education
- experience
- expertise to meet cognitive and technical skill requirements

4. Set expectations for communication and supervision: What expectations need to be set among healthcare providers?

- collaborative
- responsive
- respectful
- responsible

5. Evaluate and adjust to maintain acceptable outcomes of care:

What’s the outcome of the Assignment of Care? Do you need to make any changes?

- outcomes
- communication
- assignment
- supervision
- appropriate

*Assignment of Client Care: Guidelines for Registered Nurses, CAPNA, Assignment, Monitoring and Evaluation of Therapist Assistants, Health Professions Strategy and Practice

